

PATIENT EXPERIENCE IMPROVEMENT INCENTIVE PROGRAM

Progress Review Session- Milestone #4
Required In-Person Event

You are invited to attend the Patient Experience Progress Review Session!

This is the **fourth required milestone** of the 2026–27 Patient Experience Improvement Incentive Program.

Attendance at this Townhall and active participation are required for program participants.

Due to space limitations, attendance is limited to 1 Provider (required) and 1 additional person (optional) per participating location.

This session is designed to bring participating providers together to share implementation updates, discuss best practices, and collaboratively reflect on early findings within the Patient Experience Improvement Incentive Program. Attendees will also:

- Hear provider panelists share insights on their progress, the challenges they've faced, and the practical ways they're overcoming those barriers to ensure continued success throughout the program year
- Engage in small-group discussions sharing current progress that deepens collaboration and peer learning
- Explore approaches for sustaining meaningful improvements
- Collaborate on approaches that will drive success toward the program's 2026–27 goals

For accessibility requests, please contact ada@iehp.org at least 5 days prior to the event.

Check-In Requirements

- Program ID
- Participating Provider Name
- Provider NPI
- Participating Office Address including suite #

NOVEMBER 6, 2026
10:00AM - 12:00PM
IEHP CAMPUS
10801 SIXTH ST, SUITE 120
RANCHO CUCAMONGA, CA 91730

Please register using the QR code or link below!

Click Here for Registration Link

For questions, please contact IEHP Provider Call Center at (909) 890-2054 or email QualityPrograms@iehp.org.